



Languagecourse.net

**LanguageCourse S.L.
Ronda Sant Pere 16, 3
08010 Barcelona - Spain**

Instituto Superior de Espanol
Darquea Terán 1650 y Av. 10 de Agosto
2 Quito
Ecuador

Barcelona, 18 June 2008

Excellence Award

Dear Lic. Eugenio Córdova,

Every year LanguageCourse.Net requests reviews from more than a thousand language students worldwide. In order to honour language schools which provide outstanding services LanguageCourse.Net presents an annual *Excellence Award* to those language schools, which receive the highest customer satisfaction ratings worldwide.

Only the very best schools receive the *Excellence Award* and these schools alone have the right to publish the *Excellence Award* on their website and in their catalogue to certify that superior customer satisfaction has been acknowledged by LanguageCourse.Net as an independent organization.

More than any membership in school associations the *Excellence Award* gives future clients information about the quality of the services provided. In the end the most important criteria for the quality of a school is the level of customer satisfaction.

The feedback of your clients showed that your school did excellent work in providing satisfied customers throughout the last year:

Overall rating: 4.3 (out of 5.0)

We hope that this client feedback will be helpful. Please note that the award in a resolution for print publishing will also be sent to you by email for publication on your website.

On behalf of our clients and the whole LanguageCourse.Net team I would like to congratulate you for your excellent work.

Best wishes

Klara Brogren
Partner Relations

Bank Account
La Caixa
Account: 2100 2895 73 0200121901
IBAN: ES4021002895730200121901
SWIFT: CAIXESBXXX

T ++34-932688774 (English)
T ++34-932688773 (German)
T ++34-932688775 (Spanish)
T ++34-932688776 (Japanese)
F ++34-932688772

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